



A professional and responsible approach to construction

Our approach

Crossrail is a major project which would transform journeys across London. Constructing Crossrail would be one of Europe's biggest construction projects involving tunnelling under central London, building new stations and upgrading track on the existing railway network. During construction, we would aim to manage disruption and maintain high standards of professionalism, safety and care.

The ways in which we would control construction work would be set out in a public document called the 'Crossrail Construction Code'.

What is the Crossrail Construction Code?

The Crossrail Construction Code will set out the key principles for constructing the new railway. A team of experts in environment, transport and construction are producing the Code. The Code will contain:

- Construction principles – how we intend to manage construction. We need to achieve an efficient and effective construction process whilst managing any disruption.
- Environmental principles – managing impacts on the community and making sure that all our work takes account of the local and wider environment.
- Health and safety – strict health and safety rules would be followed. We aim to ensure the safety of local communities, the public at large and the construction workforce as they come into contact with our work.

Who sets the Code?

Crossrail is consulting local authorities, Government Departments and other representative organisations about the Crossrail Construction Code.

Who actually does the work?

If Crossrail goes ahead, we would appoint experienced contractors and other specialists to do the work.

Contractors would be chosen through a process which gives consideration to the management of likely environmental impacts. The selected contractors would carry out the work under Crossrail's supervision.

Who has responsibility for the work?

Before the works begin, we would ensure that we were in a position to fully control the construction process. We would be active in making sure that the contractors we employ to construct the project work to Crossrail's standards and follow our Construction Code.

How can the Code deal with individual local issues?

The Construction Code would provide principles for Crossrail's construction. We realise, however, that in certain areas there would be specific issues at individual local sites. We would look to respect local and individual needs as well as setting a common standard for all of our work.

What if the Code is not followed?

There would be a helpline run by Crossrail for you to call if you have any concerns. If you do not feel that the matter has been properly dealt with then you can contact the Crossrail Complaints Commissioner – an independent expert experienced in solving such problems. This person would be appointed before the construction work begins.

Further information

If you would like further information, please contact the Crossrail team. You can either phone the help desk on 0845 602 3813, e-mail us on helpdesk@crossrail.co.uk, send a message through our web site at www.Crossrail.co.uk or write to us at, Consultation Team, FREEPOST NAT6945, London SW1 0BR.

Crossrail's Round 2 Public Consultation ends on 27 October, 2004.